Firefly Reports Breakdown

Note: Unless specified, only data associated with finalized reservations is used for reports. Cancelled reservations or those still being setup are ignored.

Note: Date ranges are always inclusive. So if a date is equal to the beginning or end of the date range, it will be included.

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      Data
      Related Reports
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      Data
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```

Accounting

Journal Entries

All journal entries for the date range selected.

Data

Gets all non-deleted Journal Entries created within the date range. If a financial account is selected, then the entries are filtered based on that account.

Post Amount is the difference between Debit and Credit or Credit and Debit, depending on the typical balance of Journal Entry. For example, Accounts Payable typically has a Credit balance. As such, Post Amount can be negative and will appear in brackets if it is. Negative values are expected for refunds and similar cases.

Debit and Credit Summaries should be equal if the accounting is balanced. Since Post Amounts are conditional on the type of Journal Entry, the Post Amount Summary may not equal the other summaries even if the accounting is balanced.

The Journal Entries and Journal Entries Summary reports provides an overview of accounting data that is easier to understand and simpler to search through than in the Accounting section of Firefly.

Related Reports

Gathers the same information as Journal Entries Summary, but displays it per entry. The Credit, Debit and Post Amount summaries should be identical for the same settings.

Journal Entries Summary

All journal entries summary for the date range selected

Data

Gets all non-deleted journal entries created within the date range. If a financial account is selected, then the entries are filtered based on that account.

Post Amount is the difference between Debit and Credit or Credit and Debit, depending on the typical balance of Journal Entry. For example, Accounts Payable typically has a Credit balance. As such, Post Amount can be negative and will appear in brackets if it is. Negative values are expected for refunds and similar cases.

Debit and Credit Summaries should be equal if the accounting is balanced. Since Post Amounts are conditional on the type of Journal Entry, the Post Amount Summary may not equal the other summaries even if the accounting is balanced.

Usage

The Journal Entries and Journal Entries Summary reports provides an overview of accounting data that is easier to understand and simpler to search through than in the Accounting section of Firefly.

Related Reports

Gathers the same information as Journal Entries, but displays it per account. The Credit, Debit and Post Amount summaries should be identical for the same settings.

Charges & Payments

Avg Daily Revenue by Unit

Average daily revenue by unit for selected date range.

Data

Pulls the Property Units and iterates through them:

- Calculates <u>prorated unit subtotal</u> from any Reservation Units for that Unit in the given date range. Only days within the date range have their subtotals added. For example, if half of the reservation unit is within the date range then half the subtotal is added. If 3 days out of 10 are within the date range, then 3/10ths revenue is added.
- Calculates <u>payments total</u> from any Payments for that Unit. The Payments must be completed and processed within the date range to be considered.
- Calculates charge subtotal from any Charges for that unit. The Charges must be created within the date range.

The calculated values are then divided by the total number of days in the date range (minimum of 1) to get the average for each day.

Breaks down the average daily revenue by unit in a manner that is more easily understood and can be exported to a file that can be better analyzed and manipulated.

Note: Since the models are gathered based on different criteria, the three columns are not expected to align. Payments may be made for Charges outside of the date range and vice versa. Similarly, the prorate is based on the Reservation Units within the date range and they may have associated Charges and Payments which fall outside of it.

Related Reports

Revenue by Unit presents the same information but does not divide it by the number of days in the date range. The two reports should be identical for date ranges of a single day.

Charge Payments

Payment and charge info for all payments processed during the date range selected.

Data

Gets all Payments with the specified status, payment method, charge type and charge status. Then it filters them based on the date range:

- If the Payment is scheduled, then the scheduled date must be within the date range.
- Else if the Payment has a processed date (such as a refund or a completed scheduled payment), then the processed date must be within the date range.
- If the two above scenarios aren't applicable, then only the creation date must be within the date range.

Usage

This report breaks down the Payments based on their Charges. It thus contains information on the Charge status, a breakdown of how its amount is structured, and information on the Reservation it's associated with.

Related Reports

Presents similar data to Charges, but based on Payments instead of Charges. As such the two reports may not match for the same date range, since one is filtering on Charge dates being within the date range, while the other is filtering based on Payment dates being within the date range. The Charges Payments report also includes additional Payment information not found in the Charges report.

Presents the same list of Charge (non-POS) Payments as the Payments report, but focuses on Charge information instead of Payment information. For example, the Charge Payments report is needed when focusing on information such as Charge Status, while the Payments report is needed when focusing on an overview on how Payments are made in the property.

Charges

Charges by status and reservation status created or due during the date range selected.

Data

Gets the Charges that match up with the specified fields. This report can retrieve Charges from incomplete or cancelled reservations.

- Created is the date that the Charge was created.
- Paid in Full is the date that the Charge was fully paid.
- Payment Due is the last date at which it needs to be paid by the guest. This value isn't overwritten or removed when the charge is paid in full.

This report focuses on Charges and doesn't intermix information from other items, such as Reports. It provides the most general overview on Charges in the Property for the given date range.

Related Reports

Presents similar data to Charge Payments, but based on Charges instead of Payments. As such the two reports may not match for the same date range, since one is filtering on Charge dates being within the date range, while the other is filtering based on Payment dates being within the date range. The Charges Payments report also includes additional Payment information not found in the Charges report.

The Lock Fees report is a more specific report of this one. Running Charges with the Charge Type 'Lock Fee' and searching by creation date should present the same information, once you filter out unpaid lock fees (if any).

Coupon Usage

Charges discounted by coupon for the selected date range.

Data

Gets all Charges associated with any Coupons or the selected Coupons .

The Coupons creation date must be within the date range.

Usage

Use this report to see a breakdown of how Coupons are being used in the Property and what Charges they are being applied to.

Related Reports

Gathers the same information as Coupon Usage Summary, but displays it by Charge instead of by Coupon.

Coupon Usage Summary

Summary of coupon discounts for the selected date range.

Data

Gets all Charges associated with any Coupons or the selected Coupons .

The Coupons creation date must be within the date range.

Usage

Use this report to see a breakdown of how Coupons are being used in the Property and a summary of how they are being applied.

Related Reports

Gathers the same information as Coupon Usage, but displays it by Coupon instead of by Charge.

Deleted Charges

Displays a list of all charges that were deleted during the date range selected.

Gets all Charges which are deleted and last updated within the date range.

This report does not check the status of the Reservation and so will display deleted Charges from cancelled or in-progress Reservations alongside completed ones.

Usage

Provides an overview of deleted Charges in the Property to better monitor how and where they are being created, which can provide better understanding if processes or systems need to change or if problems are occurring.

Deposit Summary

Summarizes the Deposits for various revenue sources.

Data

Gets all Charges associated with a Reservation Unit whose arrival date is within the date range and is associated with a Pending or Completed Payment processed before or equal to the cutoff date.

Usage

As the only report that filters Charges based on Deposits, it's useful for summarizing them as an overview instead of going through individual Charges and calculating everything by hand. It is also the only report that includes the Payment cutoff date and so provides additional information about when Payments are being paid compared to when Charges are being created.

Related Reports

Presents a condensed list of Charges similar to the Charges report, but pulls the Charges differently due to its focus on deposits and the use of the Payment cutoff date..

Lock Fees

All lock fees charges that were created during the date range selected and are paid or partially paid.

Data

- · Gets all Charges associated with lock fees.
- The Charge must be created within the specified date range.
- The Charge must be partially, fully, or overpaid to appear in the report. Lock fees which have no associated payment will not appear in the report.

This report does not check for reservation status and so will include all lock fees, even those from cancelled and in-progress Reservations.

Usage

Provides an overview of Lock Fees to better understand when and where guests are using them.

Related Reports

This is a more specific version of the Charges report and should present the same information if the latter is appropriately filtered.

Overdue Charges

Current charges that are overdue.

Data

Gets all charges which are unpaid or partially paid and whose payment date is in the past.

Deleted charges are ignored, but those marked as uncollectable will still be displayed.

Usage

Summaries all overdue Charges in the Property in a format that can be more easily searched or converted into a spreadsheet or document.

Related Reports

The list of Overdue Charges is the same as displayed in the OVERDUE CHARGES section of the Dashboard.

Payments

Payments processed during the selected date range.

Data

Gets all Payments with the specified status, payment method, and source. Then it filters them based on the date range:

- If the Payment is scheduled, then the scheduled date must be within the date range.
- Else if the Payment has a processed date (such as a refund or a completed scheduled payment), then the processed date must be within the date range.
- If the two above scenarios aren't applicable, then only the creation date must be within the date range.

The report also Gets all POS Payments with the specified status, payment method, and source. POS Payments are always filtered based on their creation date. Even if they were paid with a scheduled payment or processed later, they will only appear in the report if their creation date is within the date range.

Usage

This report provides the most information on individual Payments and is the only report to bundle together POS and Charge Payments in a single table.

Related Reports

Presents the same list of Payments as the Charges Payments report, if set to only Charge Payments, but focuses on Payment information instead of Charge information. For example, the Charge Payments report is needed when focusing on information such as Charge Status, while the Payments report is needed when focusing on an overview on how Payments are made in the property.

Payments - Export ACSS uses similar data but with additional information for ACSS payments.

Presents the same POS Payments as the POS Payments report, if set to filter on POS Payments.

Payments - Export ACSS

Exported ACSS Payments processed during the selected date range.

Gets all Payments with the specified status. Then it filters them based on the date range:

- If the payment is scheduled, then the scheduled date must be within the date range.
- Else if the payment has a processed date (such as a refund or a completed scheduled payment), then the processed date must be within the date range.
- If the two above scenarios aren't applicable, then only the creation date must be within the date range.

The Payments are further filtered so that only exported ACSS payments appear. The related banking information is then retrieved.

Usage

This report provides a detailed look into ACSS Payments to collaborate with banking information for the purposes of accounting, to ensure that the money is being properly handled.

Related Reports

A subset of the Payments report with additional banking information included.

Recurring Charges

List of all recurring charges that have a next charge date during the date range selected.

Data

Gets all recurring charges where:

- The next charge is scheduled to be within the specified date range.
- The recurring charge is not set to end OR is set to end during or after the date range.

Usage

Displays all Recurring Charges in the Property in an easily read and digestible report, instead of needing to check Reservations one by one.

Related Reports

Indirectly related to Charges, Reservation Charges, and similar reports. Recurring Charges are separate from regular Charges and are used to generate the latter on a set schedule. As such, the charge reports will display the generated Charges but not the Recurring Charges themselves.

Reservation Charges

Charges for reservations where the last departure date falls in the date range selected.

Data

Gets all Reservations whose departure date is within the date range, and then populates the data with the associated Charges and their Payments.

Thus there will be a single line for each Charge associated with a valid Reservation.

Displays information about departing Reservations and their Charges in a format that can be easily manipulated and analyzed. The most important usage is that since it gathers Charges based on Reservations,

Related Reports

Displays a list of Charges based on their associated Reservation and so is similar to other reports, such as Charges.

Reservation Credits

Displays a list of unused reservation credits.

Data

This report gets all Guests and Reservations which have available reservation credits and then displays them in a list.

Reservation credits can be associated with either a guest or a reservation, which is why it needs to pull information from both areas.

Related Reports

Revenue by Unit

Revenue earned by unit for the date range selected.

Data

This report gets all Units, filtering them by unit type if selected.

Then the report iterates through the units:

- Calculates <u>prorated unit subtotal</u> from any reservation units for that unit in the given date range. Only days within the date range have their subtotals added. For example, if half of the reservation unit is within the date range then half the subtotal is added. If 3 days out of 10 are within the date range, then 3/10ths revenue is added.
- Calculates <u>payments total</u> from any payments for that unit. The payments must be completed and processed within the date range to be considered.
- · Calculates charge subtotal from any charges for that unit. The charges must be created within the date range.

Usage

Breaks down the revenue in the Property by Unit.

Note: Since the models are gathered based on different criteria, the three columns are not expected to align. Payments may be made for Charges outside of the date range and vice versa. Similarly, the prorate is based on the Reservation Units within the date range and they may have associated Charges and Payments which fall outside of it.

Related Reports

Average Daily Revenue by Unit presents the same information but as a daily average.

The Payments section of Revenue by Unit correlates to the Revenue Summary and Total Revenue reports.

Revenue Summary

Displays a summary of revenue by each revenue source.

Data

Displays a summary of revenue by each revenue source. Reservation unit charges will be grouped by unit class if available, otherwise unit name. All lock fee revenue will be grouped together. All reservation fee revenue also will be grouped together. Other charge revenue will be grouped by charge description. Utility revenue will be grouped by utility name, and add-on revenue will be grouped by add-on name. POS revenue will be grouped by POS item.

All payments are filtered based on the date which they have been processed on.

Usage

Provides an overview of the revenue in the Property for the date range, breaking it down by Source to provide a better understanding of revenue streams.

Related Reports

The Payments section of the Revenue by Unit Report is connected to the Revenue Summary report.

Presents the same information as the Total Revenue report, but breaks it down by source instead of by date.

Taxes Collected

Total taxes collected for each tax (POS & Reservation charges).

Data

Gets all paid or overpaid charges, where the charge was fully paid within the date range. The same is repeated for POS transactions and the two sets are intermingled.

- Total Sales is the sum of all subtotals of the above data, whether or not they have an associated tax.
- Total Taxable is the sum of all subtotals for charges with an associated tax.
- Total Taxes Collected is the sum of all taxes collected from the charges with an associated tax.

Note: The sum of all Total Taxed values in the table may not match the value of Total Sales in the summary. If a charge has multiple taxes applied, then it is included multiple times in the table for each tax.

Usage

Total Revenue

Total revenue for selected date range.

Data

Gets all completed Payments where the Payment was processed within the date range or, if there is not processed date, then the Payment was created within the date range.

The Payments are then sorted based on their creation or processed date, as applicable.

Provides an overview of the revenue in the Property for the date range, breaking it down day by day to provide a better understanding of revenue streams.

Related Reports

The Payments section of the Revenue by Unit Report is connected to the Total Revenue Report.

Presents the same information as the Revenue Summary report, but breaks it down by date instead of by source.

Unpaid Charges

All charges that have not been paid or only partially paid.

Data

Gets all Charges that are unpaid or only partially paid, including Charges that are marked as uncollectable.

Related Reports

Updated Charges

Displays a list of all charges that were updated during the date range selected.

Data

Gets all Charges which were last updated within the date range. This includes Charges for incomplete or cancelled Reservations.

Related Reports

Reservations

Arrivals

Displays a list of all arriving guests for the date range selected.

Data

Gets all Reservations with an arrival date within the date range. If a Reservation has multiple Units that falls within the date range, it will only appear once in the list.

Related Reports

The Departures report is formatted and presented in the same way, but triggers off of the departure date instead of the arrival date.

Departures

Displays a list of all departing guests for the date range selected.

Gets all Reservations with a departure date within the date range. If a Reservation has multiple Units that falls within the date range, it will only appear once in the list.

Related Reports

The Arrivals report is formatted and presented in the same way, but triggers off of the arrival date instead of the departure date.

Group Hold Reservations

Displays reservation units associated with the selected group hold.

Data

Retrieves all Reservation Units associated with the Group Hold information and pull in additional information on the associated Reservation, Unit and Guests.

Related Reports

Guests

Displays a list of all property guests created during the date range specified.

Data

Gets all Guests created within the date range, filtering them based on rating and subscription status if selected. The Guests do not need to be associated with a Reservation to be presented in the report.

Related Reports

Occupancy Summary

Displays a summary of occupancy levels for the date range selected.

Data

Gets a list of all Reservation Units, including those from incomplete and cancelled Reservations, where the arrival date is before the date range ends, and either the departure date is after the date range begins or the Reservation Unit is associated with an ongoing Reservation. It treats the count of Reservation Units for a day as the number of Occupied Units.

Total Units is the current number of active Units in the Property when the report is run. Thus the report does not keep track of any changes in the number of Units over the date range, it simply backdates the current total to all dates in the report.

Unoccupied Units is simply the difference between Total Units and Occupied Units.

The Occupancy Summary report does not include Blocks or similar closures. It simply divides the number of Reservation Units for that day by the number of active Units to determine the occupancy percentage.

Usage

The Occupancy Summary reports presents a general overview of occupancy for the date range, but may be inaccurate as it doesn't account for any Unit blocks or changes in the number of Units during the date range.

Related Reports

The Occupants report gets the same list of Reservation Units as the Occupancy Summary report but presents entirely different data.

Occupants

Displays occupant totals for the date range selected.

Data

Gets a list of all Reservation Units where the arrival date is before the date range ends, and either the departure date is after the date range begins or the Reservation Unit is associated with an ongoing Reservation. The list is then filtered based on unit, if that option selected, and then occupancy is calculated from the list.

Usage

The Occupants report gives a day-by-day understanding of the total number of guests in a Property as well as whether they will be arriving or departing on that day.

Related Reports

The Occupancy Summary reports gets the same list of Reservation Units as the Occupants report but presents entirely different data.

Referral Sources

Displays a summary of referral sources for reservations.

Data

Gathers all Reservations whose creation date, arrival date, or departure date are within the date range, depending on what is selected. The reservations are then grouped based on their referral source and the Report is calculated based on that.

Related Reports

Reservations

Displays a list of all reservations for the selected date range.

Data

Gets all Reservations, including incomplete and cancelled ones, within the selected date range, based on the chosen settings.

- Created and Last Status Change check those dates directly on the Reservation.
- Arrival, Departure, and Any Part of Stay Range check those dates on associated Reservation Units, so if any match then the Reservation is included in the Report.
- Cart Complete Rate is the ratio between completed and cancelled Reservations and the total number of Reservations in the list. This represents the percentage of guests who completed a Reservation instead of starting one and leaving it partway through the process.

Related Reports

Reservation Created Summary

Count of reservations created by date during the date range selected.

Gets all Reservations, including incomplete and cancelled ones, whose creation time is within the selected date range. The list is then filtered by source if that option is selected.

Related Reports

Reservation Duration Summary

Summary of reservation durations for each unit during the date range selected.

Data

Gets all Reservations where the start date is not null and the start date is before the date range ends. If an end date is present for the Reservation, then it must be after the date range begins. The Reservations are then tallied up per day to generate the report.

Related Reports

Reservation Guests

Displays guests with a reservation during any portion of the date range selected.

Data

Gets all Reservation Units where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. Any Guests associated with those Reservation Units are then collected and displayed in the report.

Related Reports

The Reservation Guests & Visitors Report contains the same Guest information but presented in a different way.

Reservation Guests & Visitors

Displays guests & visitors with a reservation during any portion of the date range selected.

Data

Gets all Reservation Units where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. Any Guests associated with those Reservation Units are then collected and displayed in the report.

Also gets all Visitor Reservation Add-ons where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. The Visitors associated with those Reservation Add-ons are then collected and displayed in the report.

Related Reports

The Guest information half of this report is the same as Reservation Guests, but presented in a different way.

The Guests and Visitors in this report are gathered identically to the Reservation Guests & Visitors (Vehicles) Report, but both reports display different information.

Reservation Guests & Visitors (Vehicles)

Display guest and visitor vehicle detail for a reservation during any portion of the date range selected.

Gets all Reservation Units where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. Any Guests and their vehicles associated with those Reservation Units are then collected and displayed in the report.

Also gets all Visitor Reservation Add-ons where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. The Visitors and their vehicles associated with those Reservation Add-ons are then collected and displayed in the report.

Related Reports

The Guest information half of this report is the same as Reservation Guests, but presented in a different way.

The Guests and Visitors in this report are gathered identically to the Reservation Guests & Visitors Report, but both reports display different information.

Reservation Taxes

Tax breakdown for all charges on reservations where the last departure falls during the selected date range.

Data

Gets all Reservations whose departure date lies within the date range. The report then iterates through the Reservations and their Charges to determine their taxes and how much has been paid.

Related Reports

Reserved Units

Displays a list of all units reserved during the selected date range.

Data

Gets all Reservation Units where the arrival date is before the date range ends and the departure date is after the date range begins or is not present. The data is then filtered based on the options selected and populated with further data for the report.

Related Reports

Reservation Portal Searches

Displays all searches guests have made on the reservation portal.

Data

Gets all Reservation Portal Searches created within the date range. Portal Searches are created whenever a user searches for availability in the Reservation Portal.

Aside from Total Searches, the summary is the sum of the relevant value out of all searches. So if Units Occupied equals 176 and Total Searches equals 10, then on average each search had 17.6 occupied Units.

Related Reports

Unit Occupancy

A list of all units and any reservations for the date selected.

Data

Gets all Units and all Reservation Units where the arrival date is before or equal to the selected date and the departure date is after or equal to the selected date or is not present. The list of Units and list of Reservation Units are then mixed together to produce the Report.

Related Reports

Utility Readings

Displays all utility readings recorded during the date range selected for the selected utility and unit.

Data

Gets all Utility Readings recorded within the date range and filters by the selected options.

Related Reports

Add-ons

All add-on reports pull from the reservation add-ons tables, which links add-ons to reservations and contains additional information such as quantity and taxes.

Add-on Rentals

Displays a list of all add-on rentals for the date range selected.

Data

Gets all reservation add-ons of the rental type, where the start date is not null and the start date is before the date range ends. If an end date is present for the reservation add-on, then it must be after the date range begins. If any add-ons are selected, then the report filters based on the selection.

This report is not available if the park doesn't have any add-ons with the Rental type, since there would be no data to report on.

Related Reports

 $\label{lem:control_control} \textbf{Gathers similar information as Add-on Rentals Summary, but displays it differently.}$

The report collects data in the same way as Add-on Visitors, but focuses on the Rental type instead of the Visitor type.

Add-on Rentals Summary

Displays a summary of all add-on rentals for the date range selected.

Gets all reservation add-ons where the start date is not null and the start date is before the date range ends. If an end date is present for the reservation add-on, then it must be after the date range begins. If any add-ons are selected, then the report filters based on the selection.

This report also collects add-ons for in-progress reservations as well as completed ones.

This report is not available if the park doesn't have any add-ons with the Rental type, since there would be no data to report on.

Related Reports

Gathers similar information as Add-on Rentals, but displays it differently.

Add-ons Sold

Displays all add-ons sold during the date range selected.

Data

Gets all reservation add-ons with the arrival date, departure date, or creation time within the date range depending on the settings. Then the report filters the data on type and specific add-ons if those options are selected.

Related Reports

If set to the Rental type, it should pull the same data as the Add-on Rentals and Add-on Rentals Summary reports, albeit formatted differently.

If set to the Visitor type, it should pull the same data as the Add-on Visitors reports, though formatted differently and without the additional guest information.

Add-on Visitors

Displays a list of all add-on visitors for the date range selected.

Data

Gets all reservation add-ons with the visitor type, where the start date is not null and the start date is before the date range ends. If an end date is present for the reservation add-on, then it must be after the date range begins. If any add-ons are selected, then the report filters based on the selection.

The report then populates the data with additional guest information.

This report is not available if the park doesn't have any add-ons with the Visitor type, since there would be no data to report on.

Related Reports

The report collects data in the same way as Add-on Rentals, but focuses on the Visitor type instead of the Rental type.

POS

POS Items are set in the POS → POS Items tab.

POS Transactions are created in the register and can be re-accessed through the POS → POS Transactions tab.

POS Transaction Items link POS Transactions to POS Items and contains additional information such as quantity and subtotal.

POS Inventory

Displays all Point-of-Sale inventory currently on hand.

Data

Gets all POS Items., filtering by category and vendor if set. Information from associated POS Transactions are gathered to populate the report.

Only items with completed transactions are included in the inventory summary. The items list contains information from all associated transactions even if their associated transaction is not complete.

Usage

Provides an overview of the POS Inventory without having to go through individual items one-by-one.

POS Items Sold

Displays a list of POS items sold for the date range selected.

Data

Gets all POS Transaction Items with an associated POS Transaction, filtering by category, vendor and item if set.

The POS transaction must be created within the date range to appear in the report, but the transaction does not need to be completed.

Usage

Provides an overview of POS Items sold within the date range, breaking it down by quantity, taxes, cost, and so forth.

This report does not include any information about POS Payments. It is purely about POS Transactions within the date range, and the Items associated with them.

Related Reports

The POS Items Sold Summary report contains similar data but filters it to only include completed POS Transactions.

The set of transactions are the same for POS Items Sold, POS Items Sold Summary, and POS Transactions.

POS Items Sold Summary

Displays a summary of POS items sold for the date range selected.

Data

Gets all POS Transaction Items with a completed POS Transaction that was created within the date range.

Usage

Provides a simple overview of POS Items sold within the date range, collecting them by item.

Related Reports

The POS Items Sold report contains similar data but does not care about completed POS transactions.

The set of transactions are the same for POS Items Sold, POS Items Sold Summary, and POS Transactions.

POS Payments

Displays POS payments for the date range selected.

Data

Gets all POS Transactions created within the date range, then it gets all POS Payments within that date range, filtering the payments by status if set.

Thus any POS Payments not within that date range are ignored, even if they are associated with a valid POS Transaction.

Usage

Provides an overview of POS Payments for the selected date range, making it easier to consider the data as a whole instead of shifting through payments individually.

Since the report is about POS Payments, it does not contain information on any POS Items, only the POS Transactions which have been paid for.

Related Reports

While the set of transactions is the same as POS Items Sold, POS Items Sold Summary, and POS Transactions, only their payments are displayed. No item information is included.

Provides the same list of POS Payments as the Payments report for the same date range.

POS Transactions

Displays POS transactions for the date range selected.

Data

Gets all POS Transactions created within the date range, filtering them based on the values set.

Related Reports

The set of transactions are the same for POS Items Sold, POS Items Sold Summary, and POS Transactions.

Property

Rates

List of all unit rates.

Data

Gets all Rates according to the specified options.

Usage

The Rates report is the most convenient place to see all of the Rates in a park at once. This is useful for checking that they are setup properly and that Rates for similar Units match without any unexpected outliers.

Units

A list of all units.

Data

Gets all Units in the property.

Usage

The Units report is the most convenient place to see all of the Units in a park at once. This is useful for checking that they are setup properly and that similar Units have similar attributes without any unexpected outliers.